



Community Pharmacy Patient Safety Group meeting

Date	23 September 2020
Venue	Zoom Meeting
Chair	Janice Perkins

NHS Patient Safety Partner consultation

The group discussed the NHS Patient Safety Partner framework which is currently being consulted on. The following points were raised:

- Attendees welcomed the principle of supporting patients to be involved in their own safety.
- They would welcome more details around the “how to”.
- Attendees welcomed the principle of the Patient Safety Partner (PSP) and their role in specific projects.
- It was agreed this should be at an organisational level, rather than at branch level.
- Concerns were raised about
 - Funding
 - Feasibility in smaller chains and independent pharmacies
 - Governance
 - Confidentiality
 - Training requirements
 - Necessary skills sets to fulfil the outlined roles, particularly for complex issues.

PSG will consider whether there a role for a PSP at PSG.

Pharmacy Quality Scheme (PQS) 2020/2021

NHS E/I have published guidance for Half 2 of PSG 2020/2021. PSG are reviewing the risk review tables and worked examples as part of the risk management domain.

Engagement with MHRA

Members of PSG will meet with colleagues from the MHRA. A paper was shared in advance of the PSG meeting summarising issues to raise. In addition, the following points were raised:

- Revised packs sizes and recommendation for stimulant laxatives and how changes will wash through with existing stock and when changes will be implemented.
- Issues with uniformity of how dates appear on packaging.
- Information alerts for GSL medicines and how MHRA can have confidence that patients will receive relevant information especially in non-registered premises. The recent alert for Ibuprofen was raised as a specific example

Changes to yellow card reporting

Changes to the Yellow Card reporting will be made. The MHRA highlighted an increasingly electronic vision which is focused on connectivity between systems.

The MHRA are currently developing 3 workstreams and currently have a call for expressions of interest on the following topics:

- Reporting to us
- Accessing safety information
- Feedback and engagement

NSPCC training

NSPCC reported a huge influx of calls during the COVID-19 pandemic. They have noticed some of these calls came from delivery drivers (e.g. Deliveroo drivers) and recognise a potential role for medicines delivery drivers. They have developed training to support this and would like to speak to organisations about this.

Safe use of consultation rooms / flu vaccinations webinar

An update of a joint RPS and RCGP webinar, for which Victoria sat on the panel was provided.

Safeguarding



PSG developed guidance on safeguarding during the pandemic. Due to the fast-moving situation this needs to be reviewed again. The PSG policy on safeguarding will also be reviewed.

Any other business

- A number of issues were raised to discuss at the NHS Digital/PSG 1/4ly meeting
- Members discussed concerns about a lack of communication from care homes or surgery teams (resulting in failure to supply an antibiotic) when ordered on an EPS prescription.

Attendees

Alison Crompton	PCT Healthcare	Martin Sadr-Kazemi	Rowlands
Chris Kenny	Lincolnshire Coop	Mary Gough	CCA
Claude Pereira	AIMP	Peter Glover	Day Lewis
Elaine Aldham	Dudley Taylor	Peter Fulford	Morrisons
Elaine Hand-Griffiths	Well	Pete Horrocks	Knights
Emily James	PSG /CCA	Phil Day	P2U
Jacque Lee	Numark	Ruby Munglah	Superdrug
Jasmine Shah	NPA	Sarah Simpson	Cohen's
Janice Perkins	Well	Trevor Povey	Asda
José Moss	Boots	Victoria Steele	Lloyds
Margaret Meehan	Boots		