



# Community Pharmacy Patient Safety Group Virtual Conference

June 30<sup>th</sup> 2021: 2.00pm - 4.30pm

Agenda

**Janice Perkins BSc (hons) FRPharmS, Well Pharmacy and Chair of the Community Pharmacy Patient Safety Group**

*Introduction to the Patient Safety Group  
Changing role of Community Pharmacy during the Covid 19- pandemic*

**Mike Ling MBE, FRAes, Former RAF Pilot and Red Arrow Pilot**

*Responding to a fast- changing environment  
What can community pharmacy learn from aviation?  
Q&A led by Carey Edwards*

**Victoria Steele BPharm (hons) MRPharmS, Superintendent of LloydsPharmacy and Vice Chair of the Patient Safety Group**

*Applying principles to prevent harm in community pharmacy including to reduce Look-Alike-Sound-Alike errors*

**Carey Edwards, Business BSc (hons) Psychology FRAeS BA (hons) Managing Partner, LMQ**

*Thoughts and remarks*

*Comfort break*

**Dr Chris Turner, Consultant in emergency medicine and pioneer of civility saves lives campaign**

*Supporting the wellbeing and resilience of colleagues; promoting civility and positive relationships in healthcare settings  
Q&A session led by Carey Edwards*

**Elaine Hand Griffiths MRPharmS, Well Pharmacy**

*Supporting and improving culture in community pharmacy – how the Patient Safety Group can support this*

**Janice Perkins, Chair of the Community Pharmacy Patient Safety Group**

*Closing remarks*